



IFW

S&H Form: (10/03)

<b>REPLY/AMENDMENT FEE TRANSMITTAL</b>	Attorney/Docket No.	1359.1054	
	Application Number	09/956,934	
	Filing Date	September 21, 2001	
	First Named Inventor	Satoko SEGAWA, et al.	
	Group Art Unit	3644	
AMOUNT ENCLOSED	0.00	Examiner Name	Stephen A. Holzen

FEE CALCULATION (fees effective 10/01/03)					
CLAIMS AS AMENDED	Claims Remaining After Amendment	Highest Number Previously Paid For	Number Extra	Rate	Calculations
TOTAL CLAIMS	21	- 21 =	0	X \$ 18.00 =	\$ 0.00
INDEPENDENT CLAIMS	11	- 11 =	0	X \$ 86.00 =	0.00
Since an Official Action set an <u>original</u> due date of July 21, 2004, petition is hereby made for an extension to cover the date this reply is filed for which the requisite fee is enclosed (1 month (\$110); 2 months (\$420); 3 months (\$950); 4 months (\$1,480); 5					
If Notice of Appeal is enclosed, add (\$330.00)					
If Statutory Disclaimer under Rule 20(d) is enclosed, add fee (\$110.00)					
Information Disclosure Statement (Rule 1.17(p)) (\$180.00)					
Total of above Calculations =					\$ 0.00
Reduction by 50% for filing by small entity (37 CFR 1.9, 1.27 & 1.28)					
<b>TOTAL FEES DUE =</b>					\$ 0.00

- (1) If entry (1) is less than entry (2), entry (3) is "0".  
(2) If entry (2) is less than 20, change entry (2) to "20".  
(4) If entry (4) is less than entry (5), entry (6) is "0".  
(5) If entry (5) is less than 3, change entry (5) to "3".

METHOD OF PAYMENT	
<input type="checkbox"/>	Check enclosed as payment.
<input type="checkbox"/>	Charge "TOTAL FEES DUE" to the Deposit Account No. below.
<input checked="" type="checkbox"/>	No payment is enclosed and no charges to the Deposit Account are authorized at this time (unless specifically required to obtain a filing date).

GENERAL AUTHORIZATION	
<input checked="" type="checkbox"/>	If the above-noted "AMOUNT ENCLOSED" is not correct, the Commissioner is hereby authorized to credit any overpayment or charge any additional fees necessary to: Deposit Account No. <u>19-3935</u> Deposit Account Name <u>STAAS &amp; HALSEY LLP</u>
<input checked="" type="checkbox"/>	The Commissioner is also authorized to credit any overpayments or charge any additional fees required under 37 CFR 1.16 (filing fees) or 37 CFR 1.17 (processing fees) during the prosecution of this application, including any related application(s) claiming benefit hereof pursuant to 35 USC § 120 (e.g., continuations/divisionals/CIPs under 37 CFR 1.53(b) and/or continuations/divisionals/CPAs under 37 CFR 1.53(d)) to maintain pendency hereof or of any such related application.

SUBMITTED BY: STAAS & HALSEY LLP			
Typed Name	H. J. Staas	Reg. No.	22,010
Signature		Date	July 8, 2004



Docket No.: 1359.1054

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re the Application of:

Satoko SEGAWA, et al.

Serial No. 09/956,934

Group Art Unit: 3644

Confirmation No. 2468

Filed: September 21, 2001

Examiner: Stephen A. Holzen

For: REPAIR ORDER RECEIVING AND SENDING SYSTEM USING CUSTOMER'S  
UNNECESSARY ASSETS AND METHOD THEREOF

**AMENDMENT**

Commissioner for Patents  
PO Box 1450  
Alexandria, VA 22313-1450

Sir:

This is in response to the Office Action mailed April 21, 2004 and having a period for response set to expire on July 21, 2004.

The following amendments and remarks are respectfully submitted. Reconsideration of the claims is respectfully requested.

**AMENDMENTS TO THE DRAWINGS:**

The attached Replacement Sheet includes changes to FIG. 8. The sheet containing FIG. 8 replaces the original sheet including FIG. 8.

In FIG. 8, the repair fee adjusting part 55 was mislabeled "Order sending information sending part" 54. Accordingly, this box has been labeled --Repair fee adjusting part-- and is referred to by reference numeral --55--. Support for this change can be found in the specification as originally filed at page 18, lines 12-19.

Approval of these changes to the Drawings is respectfully requested. Approval and entry of the corrected formal Drawings is respectfully requested.